SMS Terms and Conditions

Effective Date: October 27, 2026

1. The Program

These SMS Terms and Conditions govern the text messaging program (the "Program") operated by Oregon Network of Community Health Centers, LLC and ONCHC ACO LLC ("we," "our," or "us"). We use the Program to communicate with patients for treatment and healthcare operations purposes, including appointment or visit reminders, prescription updates, care management communications, and other healthcare services.

In providing your phone number and enrolling in text messages, you acknowledge and accept the risks associated with sending and receiving protected health information through SMS text messages. Text messages may not be encrypted or secure and may be viewed by anyone with access to your mobile device or wireless account.

2. Eligibility, Message Frequency, Message and Data Rates

You represent that you are the owner or authorized user of the mobile device and telephone number used to receive messages from the Program. Message frequency may vary. We do not charge you for these text messaging services, but your wireless carrier's standard message and data rates may apply. These costs are your responsibility.

We will not be liable for any delays or failures in your receipt of any SMS messages, as delivery is subject to effective transmission from your network operator and processing by your mobile device. SMS message services are provided on an "as is" and "as available" basis. U.S. Carriers are not liable for delayed or undelivered messages.

3. How to Opt Out

You may opt out of the Program at any time by replying STOP to any message you receive from us. We also accept CANCEL, END, QUIT, UNSUBSCRIBE, and STOPALL. After you opt out, we will send one final message confirming that you have been unsubscribed from the Program. To rejoin, you must opt in again using the methods described above.

4. How to Get Help

Reply HELP to any message you receive from the Program, or contact us at info@orpca.org.

5. SMS Privacy

We do not share mobile opt-in information, consent records, or other information collected through the Program with third parties or affiliates for marketing or promotional purposes. This prohibition is absolute. If this Section conflicts with our Privacy Policy, including any provision permitting such sharing for marketing, this Section governs mobile opt-in information. For all other information practices, see our Privacy Policy | Oregon Network of Community Health Centers .

6. Contact Us

Questions about the Program or these Terms may be directed to:

Oregon Network of Community Health Centers, LLC
ONCHC ACO LLC
623 SW Oak St, Suite 300
Portland, OR 97205
Email: info@orpca.org